



Activity Camp FAQ's

Who are the camps suitable for?

The camps are suitable for children who are currently in Reception - Year 8. All children attending the camps are expected to change, toilet, and feed themselves independently.

How do I book?

All bookings must be made online at <https://threepeaks.magicbooking.co.uk>

How can I pay?

All bookings must be accompanied by full payment. As part of the booking process, you can pay via debit/credit card or with childcare vouchers.

Can I use childcare vouchers?

Yes. We accept childcare vouchers as payment for Holiday Activity Camps, Sports Courses, and Barfield School Night Camps. Please note we cannot accept childcare vouchers as payment for Birthday Parties. You can indicate on the payment page of an online booking that you will be making a Childcare voucher payment. Please reference Childcare Vouchers with your child's name and what the Vouchers are being used for. A booking is not confirmed until we have received the payment.

All of our Childcare Vouchers are registered as either 'Barfield School', 'Barfield School Educational Trust' or 'Little Barfield'. We accept the following Childcare Vouchers:

Edenred - Acct No. P20333857	Allsave
Computershare Voucher Services Acct No. 0008095411	Kiddivouchers
Sodexo Contract No. 161440 / Customer No 61709	BusyBees Benefits
Midcounties Co-operative Employer Benefits	Fideliti Acct No. BAR139C
You At Work	Care 4
Rascals	FairCare
Kids Unlimited Acct No 00465044	

Can I change or cancel my booking?

Activity Camp bookings - may be cancelled on the booking system by the account holder. If cancelled with 7 days' notice or more, a credit note will be added to your account. For cancellations, a credit note may be issued to your account within 7 days at management's discretion.

Party and Event bookings - If you need to make changes to your booking, please call us on **01252 411776** and we will endeavour to accommodate any changes. However, if we cannot accommodate your changes, and it is less than 14 days.

Prior to the starting date of the booking, we reserve the right to treat your request as a cancellation and charge the appropriate cancellation fee as detailed below for events and parties. Cancellations must be notified 14 days prior to the event date. A 10% charge will be

made to cover administration costs for cancellations 7–14 days prior to the event. A 20% charge will be made if a cancellation is made within 7 days of the event booking and a 50% charge will be made if cancelled within 24 hours notice. Cancellations must be made in writing to threepeaks@barfieldprep.org.uk

What are Activity Camp Hours?

Arrival is between 8.30am and 8.50am at the very latest to ensure that we can start the activities promptly at 9.00am. Arrival after 9.00am may result in your child being unable to take part in the day's activities

Collection is at 4.00pm. Please ensure children are collected on time. If children are collected late they will be taken to late stay and a charge will be applied.

What should my child wear (Kit List)?

Children should wear a Tracksuit, a T-shirt and Trainers. Long sleeves and trousers must be worn for quad bike activities, and dress for the relevant weather conditions. They should also bring the following with them: a Waterproof Jacket, Wellington Boots (please include a spare pair of socks), and a swimming kit. Suncream and a hat in the summer months is required.

Do I need to provide food?

Children should bring a packed lunch, snacks and drinks. Please note we are a **Nut Free School**

What if my child/member of my party is ill?

We reserve the right to charge as per our cancellation policy. But we will try our best to reschedule your event if we can

What catering facilities are available?

Your Birthday Party or Youth/School Groups booking includes the use of our covered Outdoor Marquee or School Hall to feed your group. Please note this includes tables and benches, but no other catering facilities. We request that these facilities be left as you found them and provide cleaning materials for your use.

What are the minimum ages for activities?

We recommend that our Holiday Camp & Birthday Party activities are suitable for children in Reception and above; however, we do cater for younger children depending on their height and ability. It is a legal requirement that children must be 6 years or over to use the Quad Bikes.

Does my child need suncream?

In the summer months, please apply sun cream before dropping off your child and provide them with sun cream to use as needed. Staff will remind children at break times and help younger ones if required. It is also a good idea to send a broad-brimmed hat that shades the face, neck and ears from the sun.

Do I/My child need any money?

No, there is no need for anybody to bring money.

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RISK DISCLAIMER

The activity your Child is about to participate in is adventurous and therefore has associated risk. Following the safety rules and the instructor's advice will reduce that risk. Failing to follow these rules and advice could result in serious injury. Some activities will have age restrictions. Please be aware that the activity's challenging physical nature may occasionally result in contact with equipment or harnesses, which may cause bruises or other bumps or scrapes. Please be aware that, due to the areas we use within the grounds, there are trips, slips, and falls that could lead to injury.

We operate Laser Tag as one of our activities at Camp. If you do not wish your child to participate in this activity, please email us before the week of attendance, and we will add your child to another group whilst this activity takes place.